



## What is included

Linen (bedsheets & towels), toilet paper, paper towels, utilities (water, electricity & gas), washing machine & laundry liquid, and internet.

## What is not included

Personal toiletries (shampoo, soap, deodorant, lotion, cosmetics/make up, toothpaste & toothbrush, etc), telephone calls, snacks outside of meals, and room cleaning services.

## Meals

2 meals per day are provided on weekdays and 3 meals per day on weekends. Breakfast & lunch may be self-serve and dinner should be a cooked meal.

## Internet

Internet access is available in all homestays.  
Internet charges are included in the weekly rate.

## Termination

The first 4 weeks are non-refundable. 2 weeks' notice is required when you want to move out thereafter. Written cancellation notice given less than 10 working days before the arrival date will incur a cancellation fee equal to 2 weeks of the homestay fee.

For full terms & conditions, please visit:

<https://www.impactenglish.edu.au/accommodation-terms.html>

*\*Check-in and Airport Pick-Up bookings not available from 19 Dec 2026 to 2 Jan 2027. Accommodation fees are charged according to calendar year and 2027 fees may change. Impact will issue an updated offer letter reflecting these changes at our earliest opportunity.*

