

## ECELA HOUSING

We offer our students different housing options and we recommend them to choose it according to their personal interests. Our accommodations are carefully selected and inspected by our Staff to assure an upper quality service.



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### HOMESTAYS

Practice Spanish and be exposed to the local culture.

Middle-class families are carefully selected and provide each student with a private room and two meals per day.

Shared bathroom and common areas  
 Weekly Cleaning Common Areas  
 Changing Towels & Sheets weekly  
 Phone calls may be received  
 Located in Mid-High class neighborhoods  
 Breakfast & Dinner every day  
  
 All Day Move-In  
 Weekly Cleaning Private Room  
 Single rooms, double room only upon request

### SHARED APARTMENTS

Apartments and houses with ECELA students or local hosts. There can live between 2 to 13 persons. We offer private and double rooms. Equipped kitchen for self-catering

Shared bathroom and common areas  
 Weekly Cleaning Common Areas (twice per week)  
 Towels & Sheets Provided  
 Phone calls may be received  
 Located in Mid-High class neighborhoods  
 Single and double rooms

### **Important housing notes:**

- ξ We need all of the student's information in order to place them in the right housing, including; age, sex, smoker, special diet, allergies, medical treatment, inconveniences to live with pets, etc.
- ξ All students should arrive directly to the address of their lodging and we also can coordinate something different.
- ξ Week runs from Sunday to Saturday
- ξ Maximum distance is 45 minutes by public transport.
- ξ Average distance from the school: Buenos Aires and Viña del Mar 35 Minutes, Santiago, Mendoza, Lima and Cusco 20 minutes.
- ξ Students arriving after the course/housing starts will not be refunded for any unused portion of their program.
- ξ Check-in time for the shared apartments can only be arranged from 10:00 a.m. to 9:00 p.m. Otherwise, an upgrade must be added.
- ξ For students who do not provide their flight details or arrival time to the accommodation, at least two working days in advance, the check-in time will be from 4:00 p.m. to 6:00 p.m. only
- ξ Check-in: Rooms are available starting at 12:30 p.m. (Sunday start) if students arrive earlier than 12:30, they are free to wait in the living room until the assigned room is ready
- ξ Rooms should be unoccupied by 10:30 a.m. on the day of departure. Otherwise, a late fee will apply

### **General rules for ECELA's accommodations:**

- ξ Abuse of alcohol in the house is not permitted
- ξ Use or possession of illegal drugs in the house is strictly forbidden (students will be removed from classes and housing in less 24hrs without a refund)
- ξ Overnight guests are not allowed. (In this case some families asks us to remove the student from the accommodation, if this is the case, the student may need to pay the night for the visitor + 75 USD of change fee)
- ξ Phone usage: Students may receive phone calls but not make them. This is because outgoing calls have a charge. There are however many local phones to use and students may also buy pre-paid phone cards. Many students also rent cell phones.
- ξ If a student breaks one or more rules we reserve the right to cancel their program without a refund.

## FAMILY HOMESTAYS

We recommend that students take advantage of the homestay option to practice their Spanish and be exposed to the local culture.

Middle-class families are carefully selected and provide each student with a private room and kitchen access.

We recommend the homestay option for students of all ages, especially for students under 18 or over 35 old.

### QUALITY STANDARD

Mid-High class and social and welcoming family

Maximum distance is 45 minutes by public transport

Shared bathroom and access to all common areas

Weekly Cleaning of Common Areas & Room and towels & sheets washing/changing

Breakfast & Dinner every day

### Optional homestay components & add-ons:

Our optional homestay components and add-ons are thought for those students looking for more comfortable but cheaper than hotels accommodations.

Walking Distance Upgrade	For students who want to live close to school, less than 12 blocks, 10 minutes walking* See NOTE below
Special Diet Upgrade	Vegetarians (Only Vegans who do not eat any animal products), Celiac (Gluten Free) Lactose Intolerants, Diabetes, etc
Private bathroom Upgrade	Available only in Santiago
Wireless internet connection (Wi-Fi) Upgrade	To guarantee connection at the accommodation. Many of our housings have free internet. (At schools free Wi Fi and computers)

\* **Note:** We would like to advise you that the distance from the school is greater in Buenos Aires and Lima because both are big cities. We recommend you to add the Walking Distance Upgrade in order to be close to school.

In Santiago, Mendoza and Viña del Mar we have plenty of accommodations that are close to the school so we would recommend adding the Walking Distance Upgrade to be right next to the school, only if you have a condition that doesn't allow you to walk 20 – 30 minutes.

## SHARED APARTMENT

Apartments and houses with ECELA students or local hosts. There can live between 2 to 13 persons. We offer private and double rooms. Equipped common areas and kitchen for self-catering.

We recommend shared apartments for students interested in social life and meeting friends.

In Buenos Aires, Santiago and Lima we have SHARED APARTMENTS/HOUSES exclusively for ECELA students.

During high season, when ECELA's apartments are full, we use local hosts. These hosts are social people (23 -40 years) that share their own apartment with the same services and conditions that the ECELA apartments offer.

In Viña del Mar, Cusco and Mendoza ALL our SHARED APARTMENTS are shared with local hosts, and are recommended for students of all ages, because we can find the most adequate fit for each student.

- ξ Minimum age 18 years
- ξ Non smoking accommodations
- ξ No meals included, self catering, access to the kitchen to prepare your own meals as well as store your food.
- ξ Cooperation with other students is necessary
- ξ Housekeeping takes care of common areas twice per week.
- ξ Student receive two pairs of sheets and towels, they can change them whenever it sees fit.
- ξ All apartments are furnished and equipped.
- ξ Private or a shared room with a same-sex roommate, unless coming in a couple or friend.
- ξ Open mind is necessary, you will sharing with people of different nationalities, ages, cultures and customs.
- ξ Recommended for students 18 – 30 years, there's always a social atmosphere.
- ξ Phone calls may be received.
- ξ Located in Mid-High class neighborhoods.
- ξ Students are responsible for keeping their rooms clean.

### **Optional SHARED APARTMENT components & add-ons:**

Our optional SHARED APARTMENT components and add-ons are thought for those students looking for more comfort but cheaper than hotel accommodations.

- ξ Arrival before or after check-in time: For arrivals before 10am or after 8pm, the staff will receive the student at the apartment
- ξ Wireless Internet Connection (Wi-Fi) Upgrade (most of our apartment have free wifi)

### **Frequently Asked HOUSING Questions:**

**Q: Is it possible to switch homestay locations every month?**

A: Yes, but only if you state your desire to do so at the moment of your registration. Once you have started your program it is not possible to do so without a strong reason; this is because we pay the accommodation for the complete week when the students start their program.

**Q: How many students live with each family?**

A: 1 to 3

**Q: Does the family feel offended if you do not eat with them at times?**

A: No, you can definitely eat out if you would like to, but we advise you to inform your host family about your schedule in order to avoid unnecessary concerns.

**Q: Can the families pick up students upon arrival?**

A: No, students are responsible to arrive to the family. Students can be picked up by the transfer companies that work with ECELA (upon request).

**5. Q: What happens if I don't spend the night at home?**

A: We recommend that you call your family and inform them in order to avoid unnecessary worries or concerns.

**Q: Can I have friends over to visit me?**

A: You must ask your family each time before inviting a guest, the family decides it.

**Q: Can I have friends over to spend the night?**

A: No, it is advisable to always keep in mind the importance of respecting your family's privacy.

**Q: Can I smoke inside the house?**

A: It depends on whether your host family allows it or not. We recommend smoking outside. However please inform us your specific needs regarding lodging preferences, such as smoking or non-smoking families.

**Q: If I book a homestay, but once there, decide to look for housing facilities on my own do I get a refund?**

A: No, the program is not refundable. Students can use the balance in other services.

**Q: How much actual freedom is there when living in a homestay? How do the families view the students who frequently come home late at night?**

A: Families have no problem with you getting home late and you always have to respect the rules. It is advised though that you inform them in advance in order to avoid unnecessary worries or concerns.

**Q: Can I book a homestay in Chile and a shared apartment in Argentina or vice versa?**

A: You can book different types of accommodation in each country.

**Q: Can I arrange a double bed for me and my partner?**

A: Double beds are offered based on availability. We suggest booking at least four weeks in advance.

- For homestays, each person pays full price. For shared apartments each person pays double (shared) room price.

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In Santiago, Mendoza and Viña del Mar we have plenty of accommodations that are close to the school so we would recommend adding the Walking Distance Upgrade to be right next to the school, only if you have a condition that doesn't allow you to walk 20 – 30 minutes.

## ECELA Airport Transfer Service 2014

We offer the Transfer In and Out service in all our locations. You must confirm your transfer 2 weeks before your program starts. Send Flight details at least 5 days before arrival.

Please check here the details and instructions for the student to get picked up. This is very important!

### AIRPORT TRANSFER Notes for shared apartment:

- ξ If the student is arriving before or after our check-in time, he/she must add this upgrade in order to be able to enter the apartment upon arrival.
- ξ In order to book the airport pick up, we need the full flight information and address, if staying independent, at least 5 days before arrival.
- ξ We cannot assure the service for students arriving at a different time and flight than the ones we receive, and it will not be refunded if the service is not delivered.
- ξ If the student takes another taxi, different than the one we use, we will not pay for the bill of such taxi.

### SANTIAGO & VIÑA DEL MAR - CHILE

**Santiago** only has one airport, SCL Airport also called Arturo Merino Benites, it is about 40 minutes from Providencia, where the school is located.

**Viña del Mar** does not have an airport; the closest airport is in Santiago, 2 hours from Viña del Mar. Viña del Mar is very accessible from Santiago, many bus lines leave to Viña approx. every 15 minutes.

Our airport transfer service is from Santiago airport to the closest bus Station, "Pajaritos", in Santiago (easy and safe) to take a bus to Viña del Mar.



The Transfer Counter in SCL Airport.

**Type:** Shuttle Van Door to Door, or to the Bus Station "Pajaritos"

The transfer company: **TRANS VIP**

How to find the transfer: Look for the stands located inside the airport

**You must go to the counter and there will be a reservation under your name and ECELA Spanish School.**

Show the address to the driver (or if you want to go to Viña del Mar tell the driver "Terminal de Bus Pajaritos")

## Airport Transfer BUENOS AIRES, ARGENTINA

Buenos Aires has two Airports, (EZE) EZEIZA - 45 minutes from downtown and (AEP) Aeroparque that is located in Palermo, 25 minutes from downtown.



**You must go to the counter and there will be a reservation under your name.**

DETAILS: Airport:(EZE) Ezeiza, is the main airport in Buenos Aires

**EZEIZA** Taxi Company "VipCar".

**AEROPARQUE:** Taxi Company "Remises Transair"

How to find the transfer: There is a stand located among the taxi counters inside the airport.

IMPORTANT: You must go to the counter and there will be a reservation under your name and ECELA (ESPAÑOL FACIL SRL).

Show the address of your accommodation to the driver, he will take you to your accommodation.

Take with you – at all times - the address and phone number of your accommodation and school.


Note: You will be asking to sign and write down your Passport number.

## LIMA And CUSCO, PERU

**Lima** only has one airport, LIMA Airport "called Jorge Chavez", it is about 50 minutes from Miraflores where the school is located.


**Cusco** only has one airport named by the city, "CUSCO Airport", it is about 30 minutes from downtown



	<p><b>Type:</b> Private Car</p> <p><b>Lima:</b> Transilver Tours</p> <p><b>Cusco:</b> Taxi Coordinate by ECELA CUSCO</p> <p>How to find the transfer: A representative will be waiting with your name displayed.</p> <p>Show the address of your accommodation to the driver, he will take you to your accommodation.</p>
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### **MENDOZA, ARGENTINA**

Mendoza only has one airport Airport, called "El Plumerillo", about 30 minutes from the school.

	<p>Airport: MENDOZA – El Plumerillo</p> <p>Type: Private Car</p> <p>Company: Brisas Remise</p> <p>How to find the transfer: A representative will be waiting with your name displayed.</p> <p>Show the address of your accommodation to the driver, he will take you to your accommodation.</p>
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