| ITALIAN LANGUAGE COURSES AT SCHOOL |  |                         |                         |                                  |  |  |
|------------------------------------|--|-------------------------|-------------------------|----------------------------------|--|--|
|                                    | GROUPS 5 - 12 STUDENTS                                 |                         |                         |                                  |  |  |
|                                    | Italiano Facile  | Intensive Standard      | Long Ter                | erm courses                      |  |  |
|                                    | 12/week  | 20/week                 | 20/                     | /week                            |  |  |
| 1 week                             | 150,00   | 230,00                  | 12 weeks                | 1.790,00                         |  |  |
| 2 weeks                            | 270,00   | 395,00                  | week 13 - 23            | 140,00                           |  |  |
| 3 weeks                            | 370,00   | 560,00                  | 24 weeks                | 2.990,00                         |  |  |
| 4 weeks                            | 470,00   | 690,00                  | week 25 - 47            | 120,00                           |  |  |
| Extra week                         | 110,00   | 160,00                  | 48 weeks                | 5.520,00                         |  |  |
|                                    | INTENSIVE COMBINED COURSES GROUPS + INDIVIDUAL LESSONS |                         |                         |                                  |  |  |
|                                    | Intensive Combined<br>4                                | Intensive Combined<br>6 | Intensive Combined<br>8 | Intensive Combined<br>10         |  |  |
|                                    | 20 + 4 / week  | 20 + 6 / week           | 20 + 8 / week           | 20 + 10 / week                   |  |  |
| 1 week                             | 374,00   | 446,00                  | 518,00                  | 580,00                           |  |  |
| 2 weeks                            | 683,00   | 827,00                  | 971,00                  | 1.095,00                         |  |  |
| 3 weeks                            | 992,00   | 1.208,00                | 1424,00                 | 1.610,00                         |  |  |
| 4 weeks                            | 1.266,00   | 1.554,00                | 1842,00                 | 2.090,00                         |  |  |
| Extra week                         | 304,00   | 376,00                  | 448,00                  | 510,00                           |  |  |
|                                    | INDIVIDUAL OF SMALL GROUPS                             |                         |                         | Language<br>Certification        |  |  |
|                                    | Individual   | 2 Students              | 3 Students              | celi - cils - plida -<br>Dils_Pg |  |  |
| 1 hour                             | 40,00  | 60,00                   | 75,00                   | 45,00                            |  |  |
| 10 hours                           | 380,00   | 540,00                  | 680,00                  | 400,00                           |  |  |
| 1 h. over 10                       | 37,00  | 54,00                   | 67,00                   | 38,00                            |  |  |
| 20 hours                           | 720,00   | 1.050,00                | 1.315,00                | 740,00                           |  |  |
| 1 h. over 20                       | 36,00  | 52,00                   | 65,00                   | 37,00                            |  |  |
|                                    | ONLINE ITALIAN LANGUAGE COURSES                        |                         |                         |                                  |  |  |
|                                    | INDIVIDUAL GROUP COURSES                               |                         |                         |                                  |  |  |
|                                    | General Italian  | course _ 30 hours in    | Language Pills          | Cultural Course                  |  |  |
|                                    | all levels   |                         | from B1 level           | programs may vary                |  |  |
| 5 hours                            | 200,00   |                         | From 30,00€ each pill.  | Prices from 150,00               |  |  |
| 10 hours                           | 380,00   | 250,00                  | Different subject.      |                                  |  |  |
| 20 hours                           | 720,00   |                         | Monographic lessons.    |                                  |  |  |

| "LANGUAGE <u>PLUS</u> " PROGRAMMES |                            |               |                 |                      |             |  |
|------------------------------------|----------------------------|---------------|-----------------|----------------------|-------------|--|
|                                    | INDIVIDUAL OR SMALL GROUPS |               |                 |                      |             |  |
|                                    | Cooking                    | Photography   | Pottery         | Diving<br>5h./weekly |             |  |
|                                    | 3 less. * 2h.              | 3 less. * 2h. | 3 less. * 1,5h. |                      |             |  |
| 1 week                             | 455,00                     | 455,00        | 455,00          | 570                  | Scuba diver |  |
| 2 weeks                            | 845,00                     | 845,00        | 845,00          | 988                  | Open water  |  |
| extra lesson                       | 75,00                      | 75,00         | 50,00           |                      |             |  |

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|--|-------------------------------------|---------------------------------------|-----------------------------------|--|---------|
|  | INDIVIDUAL                          |                                       |                                   | GROUPS                                     |         |
|  | Italian language for C1 - C2 levels | Culture Course<br>"Viaggio In Italia" | Training in<br>Interpretation     | 20 less./week                              |         |
| 1 hour                                   | 45,00                               | 45,00                                 | 60,00                             | 1 week                                     | 350,00  |
| 10 hours                                 | 420,00                              | 420,00                                | 550,00                            | 2 weeks                                    | 700,00  |
| 20 hours                                 | 800,00                              | 800,00                                | 1.000,00                          |  |         |
| ONLINE ITALIAN LANGUAGE FOR INTERPRETERS |                                     |                                       |                                   |  |         |
|  | INDIVIDUAL                          |                                       | GROUP                             | COUF                                       | R S E S |
|  | Individual Italian                  | Culture Course                        | Language Pills                    | 15 lessons / week                          |         |
|  | C1 - C2                             | "Viaggio In Italia"                   | from C1 level                     |  |         |
| 1 hour                                   | 45,00                               | 45,00                                 | 50,00€ each pill.                 | graphic 1-day<br>se based on 250,00€ /week |         |
| 10 hours                                 | 420,00                              | 420,00                                | Monographic 1-day course based on |  |         |
| 20 hours                                 | 800,00                              | 800,00                                | different topic                   |  |         |

| IN PRESENCE GROUP COURSES' CALENDAR 2023 |           |   |             |  |  |  |
|--|-----------|---|-------------|--|--|--|
|  | MONTH     | Intensive Group Courses Standard/Combined     |             | Group Courses for Interpreters             |  |  |
|  |           | Level A1                                      | Level A2-C2 | Level C1-C2                                |  |  |
|  | January   | Monday 9 <sup>th</sup>                        |             |  |  |  |
|  | February  | Monday 6 <sup>th</sup>                        |             |  |  |  |
|  | March     | Monday 6 <sup>th</sup>                        | M           |  |  |  |
|  | April     | Monday 3 <sup>th</sup>                        | 0           |  |  |  |
|  | May       | Tues. 2 <sup>nd</sup> , Mon. 22 <sup>nd</sup> | Α           |  |  |  |
|  | June      | Monday 12 <sup>th</sup>                       | n n         |  |  |  |
|  | July      | Monday 3 <sup>th</sup> ; 31 <sup>st</sup>     | п Ч         | Monday 17 <sup>th</sup> ; 31 <sup>st</sup> |  |  |
|  | August    | Monday 21 <sup>st</sup>                       | У           | Monday 14 <sup>th</sup>                    |  |  |
|  | September | Monday 18 <sup>th</sup>                       | 'a          |  |  |  |
|  | October   | Monday 16 <sup>th</sup>                       | V           |  |  |  |
|  | November  | Monday 13 <sup>th</sup>                       | ,           |  |  |  |
|  | December  | Monday 11 <sup>th</sup>                       |             |  |  |  |

# **Further Information**

• Enrolment fee: € 50 group courses at school – 25€ for individual lessons at school – FREE for Online lessons

Payable once only, on enrolment; valid for all courses and programmes and for 12 months from starting date.

Enrolment fee includes all school services: entry test, final certificates, tutoring assistance when needed, organization of free time social and cultural activities, use of school facilities (snack and coffee corner) free periodical conversation seminars.

- Course book and additional daily papers are included.
- Minimum age 16
- Group lessons are 50 minutes long. Individual lessons are 60 minutes long.
- Open every week of the year.
- School is closed on Italian Public Holidays 2023:

January 1, 6; April 9, 10, 25; May 1; June 2, 24; August 15; November 1; December 8, 25, 26. Christmas Holidays run from December 24 2022 to January 09, 2023.

| ACCOMMODATION & logistic |  |                     |  |          |                    |
|--------------------------|--|---------------------|--|----------|--------------------|
| price per<br>person      | Shared Apt. w. or without Italians   |                     | BED & BREAKFAST or Host families (*)                               |          | Apartment          |
|                          | sgl room   | dbl room price p.p. | sgl room   | dbl room | Price per          |
|                          | just room renting  |                     | В&В  | B&B      | week               |
| 1 week                   | 190,00   | 150,00              | 220,00   | 180,00   | <u>Studio</u>      |
| 2 weeks                  | 370,00   | 280,00              | 430,00   | 340,00   | from 390           |
| 3 weeks                  | 540,00   | 400,00              | 630,00   | 490,00   | 2 rooms            |
| 4 weeks                  | 700,00   | 520,00              | 820,00   | 640,00   | from 450€          |
| Add week                 | 170,00   | 130,00              | 200,00   | 160,00   |                    |
| Add Night                | 35,00  | 26,00               | 40,00  | 32,00    | Hotels             |
| Private bath             | 50,00  | 37,50               | 50,00  | 37,50    |                    |
| Dinners                  | you may use the kitchen food not included  20 per dinner per person to book to your host |                     |  | Special  |                    |
| Check in & cleaning      | Check in included - Cleaning upon arrival; NO room cleaning                              |                     | Check in included - Cleaning upon arrival; Room cleaning once/week |          | prices at<br>hotel |
| Pick up<br>Car Park      | Upon req.  |                     |  | partners |                    |

### Further Information about accommodation

- A Door to Italy is not the owner, manager or intermediary of the accommodation service. The school has agreed discounted prices for its clients with a small network of homeowners, bed and breakfasts and hotels. Interested customers can request information from us but booking and payment are direct between customer and supplier.
- (\*) Food for typical Italian breakfast included but not served. Bathroom is shared.
- Host families prices are all inclusive of: general expenses, use of the kitchen to self prepare meals, food for Italian breakfast only, cleaning of the room once weekly, check in and check out, blanckets and towels.
- Caution: 100,00€/shared apt renting; 200,00€ /independent apartment renting. Deposit will be returned at check out.
- Accommodation period run from Saturday afternoon until Friday afternoon or from Sunday afternoon until Saturday morning (within 10 am)
- If you will arrive a day earlier or you would like to extend your stay in Genoa, please contact the school for support.

# **GENERAL TERMS AND CONDITIONS**

#### 1. Enrolment

Registration for one or more courses can be done by email, <u>through the website or</u> in person at the headquarters in Via Santi Giacomo e Filippo, 19/10 16122 Genoa.

Registration is confirmed after payment of a deposit of 30% of the total amount of the services booked, including the registration fee of  $\le 50,00$  (minimum deposit  $\le 150,00$ ).

The balance of the amount due must be paid WITHIN the first day of the course.

Those who need to apply for a study visa follow a different procedure, as indicated in paragraph 5 dedicated to them.

### 2. Courses, lessons and registration fee

The registration fee of  $\leq$  50,00 is not included in the course price. The enrolment fee has a duration of 12 months from the start date of the course. Includes: welcome kit, school assistance and services, teaching materials.

Schedule and delivery methods:

- The courses do not take place on local and national holidays and as a rule we offer the possibility of recovering the lost day (s) or a discount of € 20,00 for each day of lessons lost due to holidays. We invite you to consult the public holidays in our calendar.
  - $\bullet$  Lessons take place from Monday to Friday. lessons on Saturday require a supplement of  $\upoline{\mathbb{C}}$  15,00
  - In case of absence (for personal reasons) during the group lessons, no recoveries are foreseen.
- The Institute reserves the discretionary right to move the Student from one course level to another, in the event of difficulty in learning and/or due to the school's didactic-logistic and/or class management requirements.
  - Individual lessons, whose calendar is flexible and modifiable, must be cancelled or moved upon notice within 24 hours prior to the lesson itself.
- The face-to-face lessons, both in groups and individually, in case of force majeure (rare event, beyond the control and the will of the school board) can be carried out online. In this case, the school is required to formally notify the participants and explain the reasons for this need.

Absences during these lessons are counted as absences during face-to-face courses.

• The carrying out of the course in a group requires the participation of at least 5 students. To guarantee the quality of the courses, even if the minimum number of participants is not reached, the School undertakes to deliver the course at the established level, but in different ways: 4 participants = 16 lessons per week; 3 participants = 12 lessons per week; 2 participants = 8 lessons per week; 1 participant = 4 lessons per week. In this case it is understood that the price does not change from the list price for the group with 5 participants.

#### 3. Accommodation

The school does not directly manage student accommodation, but makes use of external suppliers, verifying the quality of the service offered.

Accommodation bookings are handled by the school which acts as an intermediary between the student and the service provider. The school undertakes to provide complete information and the relative cost and to complete the booking in the name and on behalf of the client. Payment and check in are made by the student directly with the owner.

As an intermediary, the school is not responsible for damages of any kind, whether suffered or caused by the student, or for any disservices on the part of the accommodation provider. The school is therefore unable to make refunds or discounts on its own initiative unless authorized by the service provider.

#### 4. Study Visa

Students who need an entry visa to Italy for exclusive study reasons can have more information on the dedicated web page http://vistoperitalia.esteri.it/home/en, they must also contact the Italian consular authorities of their country to complete the necessary formalities.

After having received in advance the full payment, the school will provide via email or regular mail the registration certificate and other documentation that the embassy deems necessary in order to issue the study visa.

Within 8 days of arrival, the student is obliged to report to the police station to obtain a permit of residence. Information and

assistance will be available once you arrive in Italy and start the course.

If the student does not obtain the entry study visa to Italy, he must submit a formal letter of denial issued by the competent authority. In this case, the school will return the entire sum received, excluding administrative expenses in the amount of 250.00 euros. Any bank charges incurred for returning the money are charged to the recipient.

If the student, after obtaining the visa, decides, for personal reasons, to cancel the course booking, then he / she must request the revocation of the visa, providing the school with a copy of the letter issued by the Italian Embassy. In this case, the school will return the entire sum received, excluding administrative expenses in the amount of 250.00 euros. Any bank charges incurred for returning the money are charged to the recipient.

#### 5. Insurance

All students enrolled in the courses are covered by insurance, except for wilful misconduct or gross negligence, for any accidents that may occur at the school premises.

The school assumes no responsibility for illness, injury and civil liability related to events that may take place outside the school.

Citizens of the European Union, Switzerland, Liechtenstein, Norway and Iceland, in possession of the European health insurance card issued by their country, are entitled to receive free treatment in Italy, not just urgent.

Non-EU citizens need health insurance, to be stipulated before departure, and which covers them for the entire duration of their stay in Italy and on the European territory.

Furthermore, we advise students to insure for the hypothesis of non-reimbursement of payments made to our School in the event of late cancellation, non-arrival at the destination (so-called no-show), absence from courses or early departure (see 7. terms cancellation and notice)

#### **6. Rescission of the Contract**

The school has the right to withdraw from the contract and to withhold the sum received up to that moment (and also to demand the balance) in the event of default by the student:

- In case of non-payment of part of the sum relating to the course;
- In case of behaviours that are not in keeping with the environment and that cause discomfort and disturbance to others as well as noncompliance with this regulation and the rules of common living.

In cases of force majeure (rare event, beyond the control and will of the school board, such as infectious diseases, pandemics, particularly adverse weather conditions) if the school is unable to provide the entire chosen course, it may interrupt the lessons, giving official notice. The student has the right to opt for 2 alternative solutions:

- a) continue the online course (if the interrupted course was in attendance)
- b) receive a voucher valid for 24 months for the part of the course still to be followed

The student will have a limited period of time of one or more weeks (defined according to the severity of the case of between the two solutions and must notify the school via email. majeure) to choose

#### 7. Cancellation Terms

The student has the right to withdraw from the contract and unsubscribe from the course, by giving notice in writing, via email. Regardless of the reason, the notice terms for reimbursement are as follows:

- · For cancellations that arrive 30 days before the course start date, the student receives a refund of the deposit paid, or a voucher 12 months equal to the full amount paid, minus € 50,00 for administration and secretarial expenses. The voucher is to be used exclusively in the 12 months following the presumed course start date and according to the new course start calendar;
- For cancellations that arrive 29 15 days before the course start date, the student does not receive any refund but gets a voucher valid for 12 months equal to the amount paid, minus € 50,00 for administration and secretarial costs. The voucher is to be used exclusively in the 12 months following the presumed course start date and according to the new course start calendar;
- For cancellations arriving 14 3 days before the course start date, the student does not receive any refund but gets a voucher valid for 12 months equal to the amount paid, minus € 100,00 for administration and secretarial expenses. The voucher is to be used in the 12 months following the presumed starting date of the course and according to the new course start calendar;
  - Cancellations communicated from the 2<sup>nd</sup> day before the course start date do not give the right to refunds or vouchers.
- The student, whose application of a study visa is refused by the authorities (ref. Art. 4), has the right to reimbursement of the fee paid except for secretarial expenses in the amount of € 250,00. Any bank charges incurred for returning the money are charged to the recipient.